



Shipping Policy

Effective Date: 01.07.2025

At **Golden Oil Inc.**, home of the **SUPERKOTE 2000** brand, we are committed to delivering your orders quickly, safely, and efficiently. This Shipping Policy explains our practices for domestic (USA) and international deliveries.

1. Processing Time

- Orders are typically processed within **2–5 business days** after payment is confirmed.
- Orders placed on weekends or holidays will be processed the next business day.

2. Domestic Shipping (USA)

- We offer **standard** and **expedited** shipping options.
- Estimated delivery time: **5–7 business days** for standard shipping, **2–5 business days** for expedited shipping.
- Tracking information will be provided once your order is shipped.

3. International Shipping

- We ship worldwide to most countries.
- Delivery times vary depending on the destination and shipping method selected. Typical estimates: **7–30 business days**.
- Customers are responsible for any **customs duties, import taxes, or fees** charged by the destination country.
- Some products may be restricted in certain regions due to local regulations. It is the customer's responsibility to ensure compliance with their country's import rules.

4. Shipping Rates

- Shipping costs are calculated at checkout based on weight, size, and destination.
- Promotional free shipping offers (if available) will be clearly indicated.

5. Tracking

Once your order has shipped, you will receive a confirmation email with tracking information so you can monitor your shipment.

6. Delays and Issues

- We are not responsible for delays caused by carriers, customs clearance, or unforeseen events beyond our control (e.g., weather, strikes).
- If your package is lost or damaged in transit, please contact us immediately so we can assist in filing a claim with the carrier.

7. Undeliverable Packages

- Packages returned to us due to incorrect address, refusal to pay duties, or failed delivery attempts may incur additional shipping costs.
- Reshipping will be arranged once fees are covered by the customer.

8. Contact Us

For shipping questions, order tracking, or assistance, please contact:

Golden Oil Inc.

Brand: **SUPERKOTE 2000**

Email: ecommerce@superkote2000.com

Phone: +1 786 608 49 00

Address: 2051 NW 112TH AVE Suite128 Miami FL 33172

